

## STATEMENT OF PATIENT RIGHTS

- \* The right to efficient & equal service regardless of race, sex, physical or mental handicap, religion, ethnic background, education, social class or economic status.
- \* The right of considerate, courteous & respectful care from all our staff.
- \* The right of complete information in terms the average patient can reasonably be expected to understand.
- \* The right to informed consent and full discussion of risks and benefits prior to any invasive procedure, except in an emergency. The right to discuss alternatives to proposed procedures.
- \* The right to obtain assistance in language interpretation.
- \* The right to know the names, titles, and professions of the staff to whom you speak and from whom you receive services or information.
- \* The right to refuse examination, discussion and procedures to the extent permitted by law, and to be informed of the health and legal consequences of this refusal.
- \* The right of access to your personal health records.
- \* The right of respect for your privacy.
- \* The right of confidentiality of your personal health records as provided by law.
- \* The right to expect reasonable continuity of care within the scope of services and staffing of the facility.
- \* The right to respect for your rights and religious options.
- \* The right to present complaints to the Director of our facility without fear of reprisal.